#### Getting help from doctors and the health plan:

Topic	Amerigroup	Community Health Choice	Molina	Texas Children's	UnitedHealthcare
Getting timely care: Did children get care right away when they needed it?	★☆☆ Below Average	★☆☆ Below Average	No Rating	★☆☆ Below Average	★★☆ Average
Talking with doctors: Did the doctor spend enough time with children and their parents? Listen to parents? Explain things well?	★☆☆ Below Average	★★★ Above Average	No Rating	★★☆ Average	★☆☆ Below Average
Main doctor: How did parents rate their children's main doctor?	★☆☆ Below Average	★★★ Above Average	No Rating	★★☆ Average	★★☆ Average
Health plan: How did parents rate this health plan?	★★☆ Average	★★★ Above Average	★☆☆ Below Average	★★★ Above Average	★☆☆ Below Average

## **Getting checkups:**

Topic	Amerigroup	Community Health Choice	Molina	Texas Children's	UnitedHealthcare
Checkups: Did children and teens get their checkups?	★★★	★★★	★★☆	★★☆	★★☆
	Above Average	Above Average	Average	Average	Average

## Getting help with health issues:

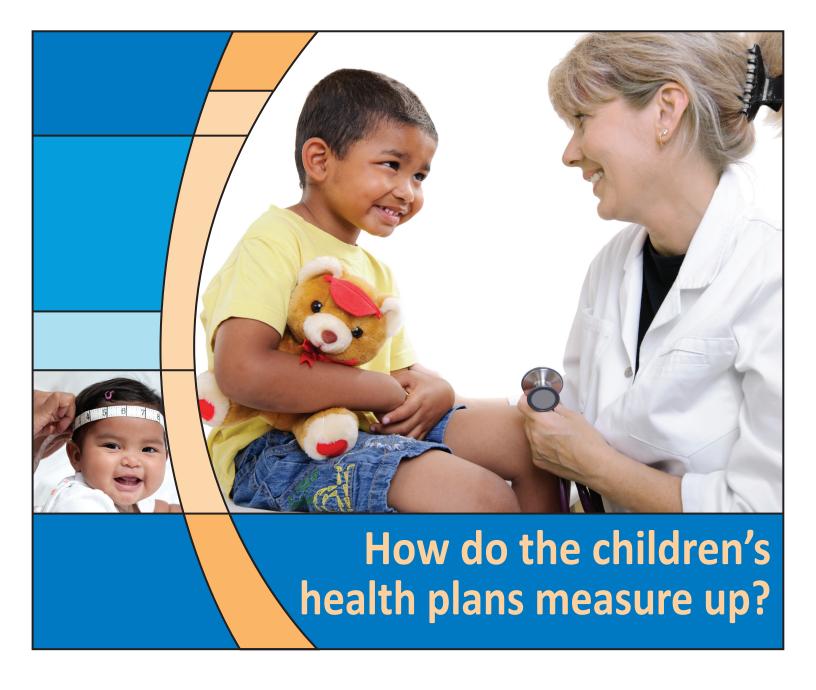
Торіс	Amerigroup	Community Health Choice	Molina	Texas Children's	UnitedHealthcare
Asthma: How well does the health plan care for children with asthma?	★☆☆ Below Average	Above Average	No Rating	★★☆ Average	No Rating
ADHD (Attention Deficit Hyperactivity Disorder): How well does the health plan care for children with ADHD?	<b>★★★</b> Above Average	<b>★★☆</b> Average	No Rating	★★★ Above Average	★☆☆ Below Average

### Getting services from the health plan:

Topic	Amerigroup	Community Health Choice	Molina	Texas Children's	UnitedHealthcare
Performance rating: How well does this health plan perform?	★★☆ Average	★★★ Above Average	No Rating	★★★ Above Average	★ ☆ ☆ Below Average

If a plan shows "No rating": This is not a bad rating. It means that at the time of the study: (1) the plan was new to the area, or (2) the plan didn't have enough members to get a rating.

Release Date: March 2016



# **Report card for CHIP health plans**

Health plans in your area				
Amerigroup	1-800-600-4441			
Community Health Choice	1-888-760-2600			
Molina	1-866-449-6849			
Texas Children's	1-866-959-6555			
UnitedHealthcare	1-844-254-2861			

